



Nashua Local Emergency Planning Committee
Extreme Heat Workshop
June 6th, 2025 10 am- 12 pm
Rivier University Dion Reception Center
420 S Main St, Nashua, NH 03060



Agenda:

- 10 AM -10:15 AM: Networking & Breakfast
 - Light breakfast in the Dion Reception Center
- 10:15 AM: Welcome ~ *Emily Martuscello, Director of Emergency Management*
 - LEPC Overview - Nashua does regional meetings with different topics to bring together private and public sectors
 - Today's topic is Extreme Heat to expand on the discussion and exercise started last year, as well as to provide feedback on Nashua's Extreme Heat Plan
 - Go over agenda and bathroom locations
- 10:20 AM -10:30 AM: Extreme Heat Plan Overview and Basics
 - Plan activation threshold - based on National Weather Service and how it feels not just the actual temperature
 - Feel free to take action preemptively yourselves - this is only the plan activation threshold
 - Discussed air conditioned venues and city pools - there will be a new splash pad added
 - Alerting procedure - live demonstration provided on Genasys of the text followed by the email that goes out to the Extreme Heat Points of Contact
- 10:30 AM -12:00 PM: Extreme Heat Activation Scenario
 - Overview of the exercise and etiquette
 - Nashua Emergency Management would follow the four steps of the activation plan discussed in presentation and coordinate with Public Health on press release/social media posts
 - 10:40 AM -11:00 AM (20min) - Scenario 1
 - Concerns and importance of communications and access to that communications - especially populations of non-English speaking, elderly, etc.
 - Takeaway: more specific advice should be advertised like charge medical devices ahead of time, have a safety kit, and mobile health services.
 - Pets

- Takeaway: Home Depot and Petco are cooling locations for people with pets; pet education during heat advisory is important - Ex. No booties for dogs or what it takes for pets to ride the bus.
 - Other smaller surrounding towns use Nashua resources and the plan accounts for that
 - Takeaway: Nashua will push community tv slides to these towns to advertise too and try to get a list of other towns' cooling centers since Nashua Public Health is for the region.
 - Eversource: add monitoring websites, working with community relations folks to monitor shelters/centers; stop work outside for our employees - others should do this too.
 - Question: plan for transportation?
 - Answer: As of now, frequent users know how to use it and those that don't, typically don't use it during heat wave but we can adjust based on needs. Folks are getting to places to cool off - those that don't have A/C know they don't have A/C. Case by case basis for arrangements to get someone that calls and needs a ride.
 - Question: Can we have bus passes at Public Health for the unhoused population, especially those with pets?
 - Answer: That is a discussion to have with transit.
 - Question: Genasys - how does that work?
 - Answer: We mostly use it internally and only push out to the whole city if there is a true emergency to avoid people unsubscribing and getting themselves off the emergency alerts list as well.
- 11:30 AM -12:00 PM: Extended scenario - combined hotwash with brief outs
 - Nashua OEM has activated the EOC, opened a shelter and a pet shelter (regional), pushed out notification alerting people for charging/cooling/shelter, and is fielding generator request calls.
 - Focusing on vulnerable populations
 - Takeaways: life alert if landlines are down so additional coordination with those that already handle those populations
 - Takeaways: medications - needs for those that need to be kept cold at facilities as well as homes
 - Updated messaging - the translations for this ahead of time to ensure accuracy
 - Eversource - would look at bringing infrastructure back into state - de-energizing people for public safety and requesting additional resources even flying them in.

Workshop Objectives

1. Review Extreme Heat Plan with stakeholders.
2. Ensure stakeholder roles and responsibilities in an extreme heat event are known.
3. Run through an activation scenario to ensure comprehension, clarity and completeness of the Plan.