

HUMAN AFFAIRS COMMITTEE

AUGUST 17, 2026

A meeting of the Human Affairs Committee was held Monday, August 17, 2026 at 7:06 p.m. in the Aldermanic Chamber and duly noticed in two places, including the City's website, in accordance with the requirements of RSA 91-A:2 II.

Let's start the meeting by taking a roll call attendance.

The roll call was taken with 4 members of the Human Affairs Committee present:

Chairman Thomas Lopez presided.

Members of the Committee present: Alderman-at-Large Amber Morgan
 Alderman Tim Sennott
 Alderwoman-at-Large Shoshanna Kelly, Vice Chair
 Alderman Thomas Lopez, Chair

Members of the Committee absent: Alderman James Ravan

Also in Attendance: Camille Correa, Transit Administrator
 Mike Jungers, Urban Program Manager
 Matt Sullivan, Community Development Director

ROLL CALL

PUBLIC COMMENT - None

DISCUSSIONS AND/OR PRESENTATIONS

- Update on Real Time Bus Information

Chairman Lopez recognized Transit Administrator Camille Correa.

- Presentation by Revive Recovery Resource Center (did not present)
- Update on Status of FY26 and FY27 CDBG Projects

Chairman Lopez recognized Urban Program Manager Mike Jungers.

COMMUNICATIONS - None

UNFINISHED BUSINESS - None

NEW BUSINESS – RESOLUTIONS - None

NEW BUSINESS – ORDINANCES - None

TABLED IN COMMITTEE - None

GENERAL DISCUSSION

PUBLIC COMMENT - None

REMARKS BY THE ALDERMEN

ADJOURNMENT

**MOTION BY ALDERWOMAN KELLY TO ADJOURN
MOTION CARRIED**

The meeting was declared adjourned at 8:36 p.m.

Alderman Tim Sennott
Committee Clerk



NTS Real Time Bus Update

Human Affairs Committee
August 17, 2026

Real Time Bus Location

The 'Real Time' Bus software provides data to online mobile apps and website platforms:

- Predicts the time that the CityBus will arrive at a bus stop
- Accomplished through Open API Source data and GPS positioning
- Driver On-board app interfaces between Swiftly Software (fixed route) on a tablet and the mobile app or desktop app.

Accessing the info

1. Mobile Apps:

- Trip planning and Real time predictive data
 - i. Transit App
 - ii. Google Maps
 - iii. Apple Maps

2. Website Platform: NTS homepage, Nashua Transit System or ridebigblue.com, Nashua Transit System (NTS) | Nashua, NH

- Predictive data and Maps
 - i. Swiftly Predictive Map
 - ii. Google Maps and Trip Planner



Mobile App: “Transit” App

- **Bus is visible on the mobile map**
- **Trip planner option is available**
- **Lists the predicted arrival time at the stop you are requesting and the remaining stops**



Track Your Bus in Real-Time!

Plan a trip and see the location of your bus with the Transit App

transit

GO

1 minute
58 minutes

Today 5:14 PM
SCHEDULED

1 minute
Main / Allds
3:16 PM

Marketplace / Urgent Care
3:16 PM



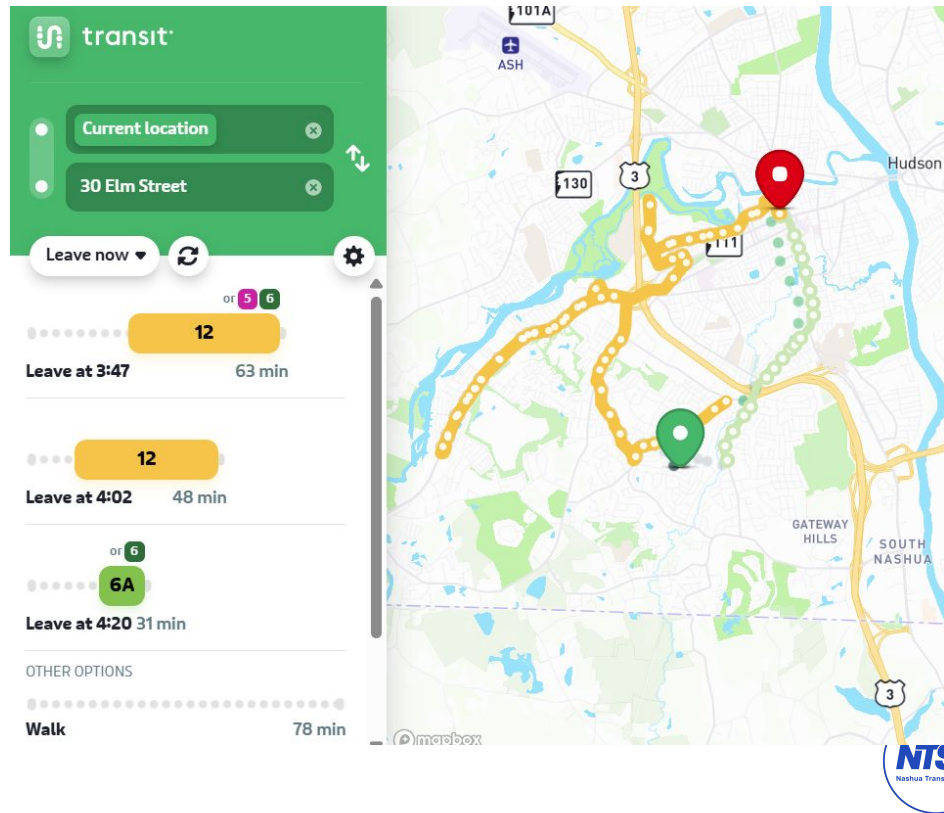
transit

GET IT ON
Google Play

Download on the
App Store

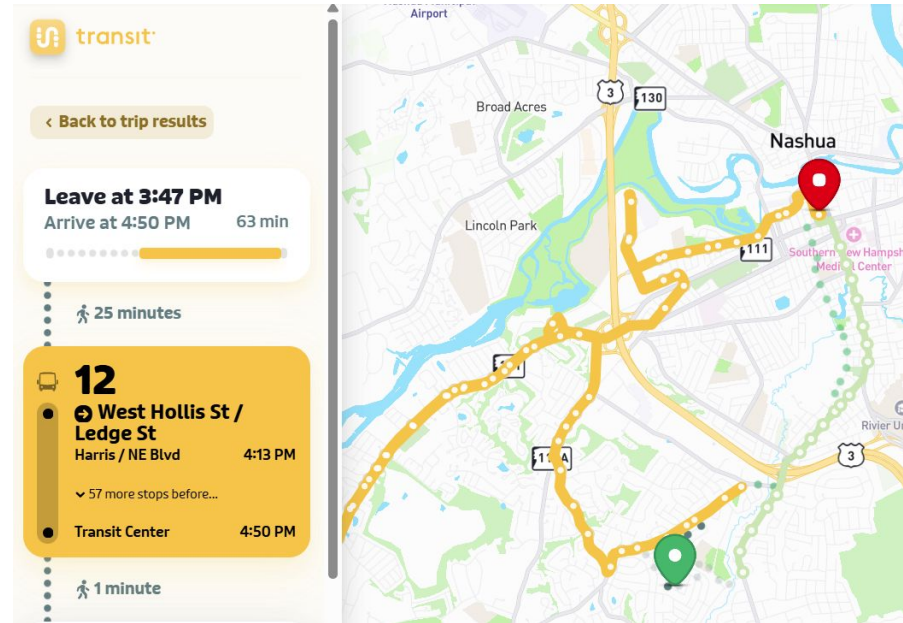
Desktop: “Transit” App

- Trip planner option is available
- Lists the predicted arrival time at the stop you are requesting and the remaining stops

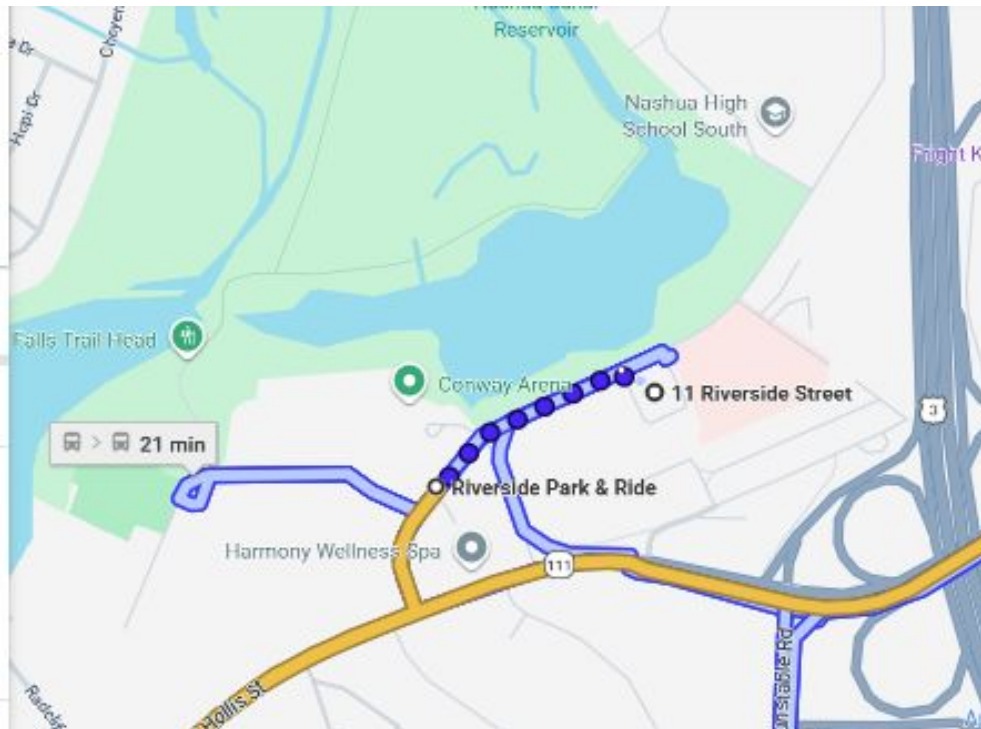
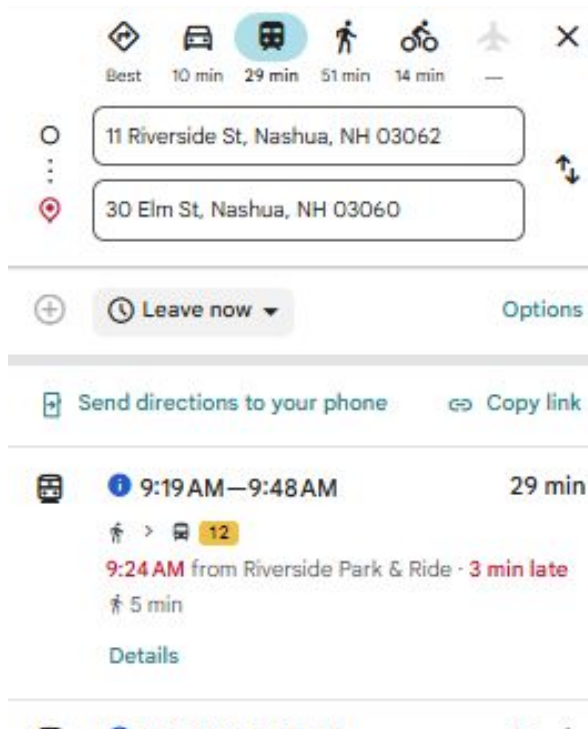


Desktop: “Transit” App

- The CityBus is not visible on the map



Mobile and Desktop App: Google Maps



Swiftly Predictive Map: Desktop

Nashua Transit System

Route

2A - Amherst St / Walmart ▾

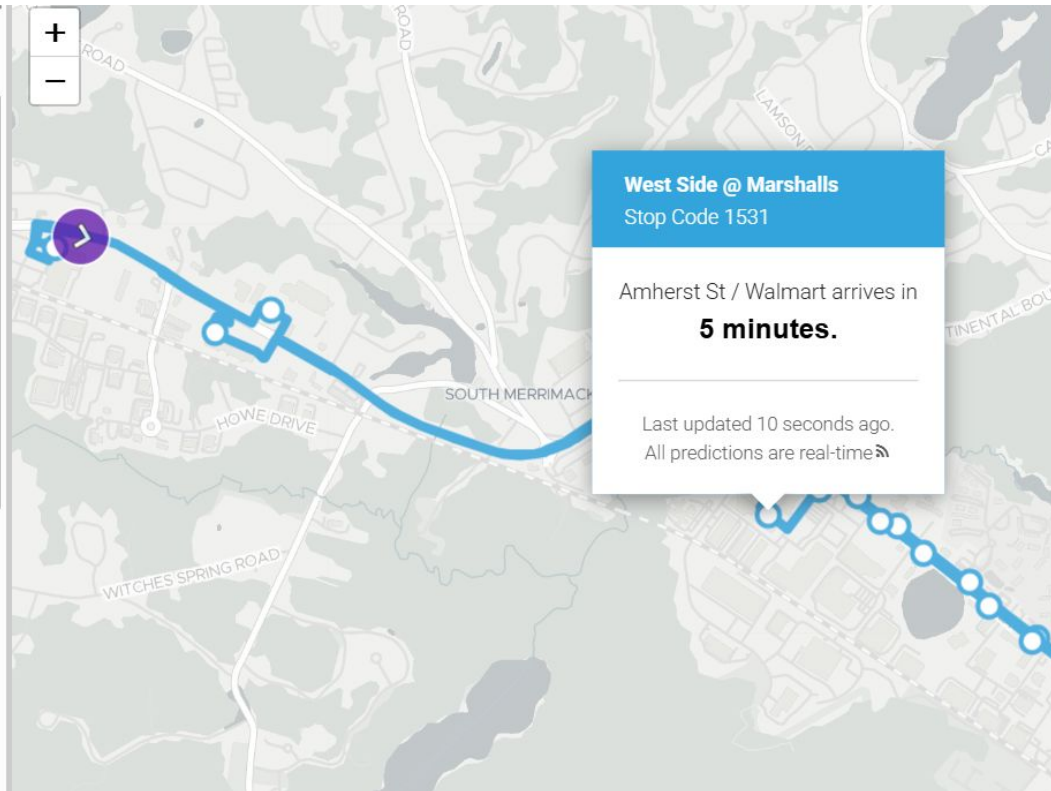
Direction

To Amherst St / Walmart ▾

Stop

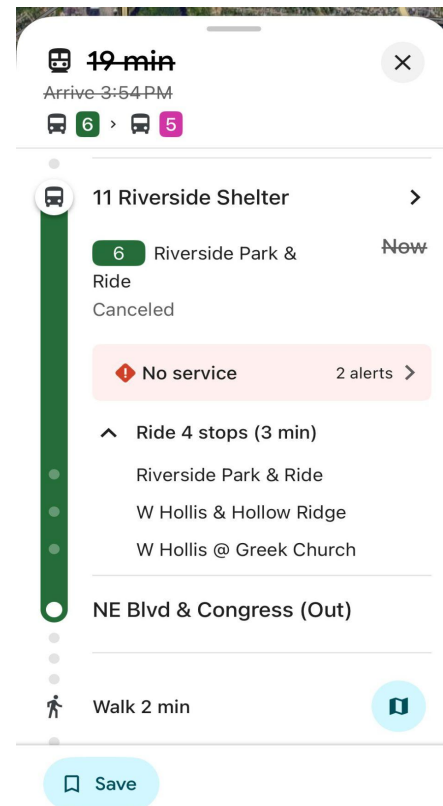
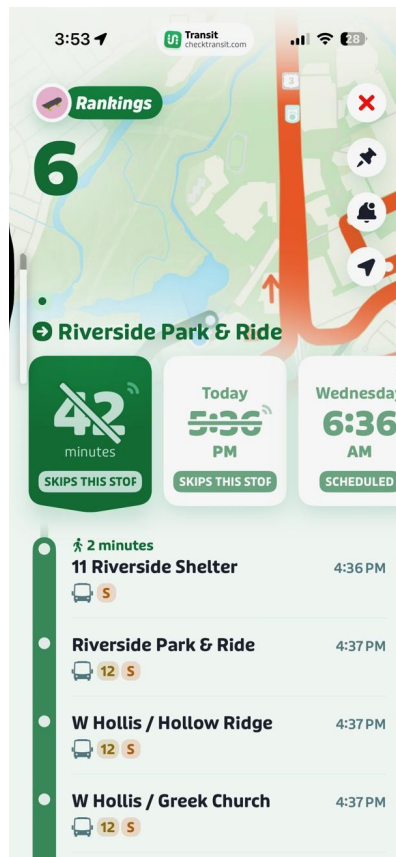
West Side @ Marshalls ▾

Amherst St / Walmart
Arriving in 5 minutes.



Rider Alerts (Detours)

- Rider Alerts for detours display on Transit App and Google Maps as skipped stops, no service or cancelled service



Rider Updates

- NTS website: ridebigblue.com or Nashua Transit System
 - Homepage
 - CityBus page
- CityBus arrival time predictions at a bus stops using mobile or desktop app
- Civic Engage Rider Alerts (text and email)
- Facebook
- X (formerly Twitter)
- Call NTS by phone 603.880.0100 ext 1 or 2 for information

Wrap up

- Visit the NTS website for more information
- Travel Training is available for individuals and groups
- Contact NTS at ntsfeedback@nashuanh.gov or call NTS at 603.880.0100 ext 1.
- Contact Camille Correa, Transit Administrator at 603.821.2035.

Thank you!

