

COMMITTEE ON INFRASTRUCTURE

FEBRUARY 25, 2026

A meeting of the Committee on Infrastructure was held Wednesday, February 25, 2026, at 7:00 p.m. in the Aldermanic Chamber and duly noticed in two places, including the City's website, in accordance with the requirements of RSA 91-A:2 II.

The roll call was taken with 5 members of the Committee on Infrastructure present:

If you are participating via Zoom, please state your presence, reason for not attending the meeting in person, and whether there is anyone in the room with you during this meeting, which is required under the Right-To-Know Law.

Alderman-at-Large Michael B. O'Brien, Sr., Chair
Alderman-at-Large Alicia Gregg (via Zoom)
Alderman Richard A. Dowd
Alderman Paula Johnson
Alderman Vengerflutta Smith

Members not in Attendance:

Also in Attendance: Alderman Patricia Klee
Matt Sullivan, Community Development Director
Camille Correa, Transit Administrator

PUBLIC HEARING

PROPOSED FARE INCREASE FOR THE NASHUA TRANSIT SYSTEM, NASHUA

TESTIMONY IN FAVOR

Scott McCullough

TESTIMONY IN OPPOSITION

Arhonda

TESTIMONY IN FAVOR - None

TESTIMONY IN OPPOSITION - None

The public hearing on the proposed fare increase for Nashua Transit System was declared closed at 7:49 p.m.

The regular meeting opened at 7:50 p.m.

Regular Meeting

ELECTION OF COMMITTEE CLERK

Chairman O'Brien called for nominations for the Committee Clerk for the 2026-2027 term.

ALDERMAN DOWD NOMINATED ALDERMAN GREGG AS THE COMMITTEE ON INFRASTRUCTURE CLERK

MOTION BY ALDERMAN DOWD TO CLOSE THE NOMINATIONS
MOTION CARRIED

MOTION TO VOTE ON ELECTION OF ALDERMAN GREGG AS THE COMMITTEE ON INFRASTRUCTURE CLERK
FOR THE 2026-2027 TERM
MOTION CARRIED

PUBLIC COMMENT

DISCUSSIONS AND/OR PRESENTATIONS

- Proposed Fare Increase for the Nashua Transit System, Nashua

Chairman O'Brien recognized Community Development Director Matt Sullivan and Transit Administrator Camille Correa.

MOTION BY ALDERMAN DOWD TO RECOMMEND APPROVAL OF THE 2026 PROPOSED NASHUA TRANSIT SYSTEM FARE INCREASE FOR THE CITYBUS, ADA PARATRANSIT, AND SENIOR DEMAND RESPONSE SERVICE

MOTION CARRIED

- Update on the Exterior City Hall Restroom

Chairman O'Brien recognized Community Development Director Matt Sullivan.

COMMUNICATIONS - None

PETITIONS - None

UNFINISHED BUSINESS – None

NEW BUSINESS – RESOLUTIONS - None

NEW BUSINESS – ORDINANCES - None

TABLED IN COMMITTEE

- Petition - L Deerwood Drive – Lot H-103
Tabled at 2/28/24 meeting

GENERAL DISCUSSION

PUBLIC COMMENT

REMARKS BY THE ALDERMEN

ADJOURNMENT

MOTION BY ALDERMAN DOWD TO ADJOURN
MOTION CARRIED

The meeting was declared closed at 8:31 p.m.

Alderman Michael B. O'Brien, Sr.
Acting Committee Clerk



Proposed Fare Changes for NTS Services (2026)

**Infrastructure Committee
Public Hearing**

February 25, 2026



Background

NTS is proposing to increase its fare in order to:

- Keep up with rising operational costs since last fare increase
- Mitigate risk of future financial uncertainty
 - Uncertainty of future federal, state, and local transportation funding
 - Additional fare revenues will provide matching fund support for system grants that ensure existing service can be continued



Fare Change Process and Schedule

1

Public Outreach

- Presented proposed changes to public at two (2) public meetings at City Hall and Library
- Informed agency partners of planned increases

2

Public Hearing

- Presentation to City Board of Aldermen Committee on Infrastructure

TONIGHT

3

Approval and Implementation

- Approval by Board of Aldermen in March via Communication
- Estimated implementation date of Monday, April 6, 2026
- Webpages, ride guides, and fare boxes will be updated

Public Engagement Efforts

- Posting on Buses and at Transit Center
- Two (2) Public Meetings w/ Virtual Access
 - Library
 - City Hall
- Agency Communications
 - Direct Agency Partners, COC, NRPC, GNTEC, Newsletters
- Senior Housing Locations
- Engagement with riders and other stakeholder groups
- Fare Survey



Fare Engagement Survey Data: CityBus

Personal Price Ceiling – (121 Responses)

- Most respondents said the maximum they are willing to pay is \$2.00 for adult fare and \$1.00 for reduced fare per bus ride

Potential Impact – (126 Responses)

- Most respondents said they would either continue riding the same amount or ride less if fare was doubled

Passenger Satisfaction Survey – (123 Responses)

- Most respondents want to see service expanded if fare costs go up
- Most respondents do not want to see a reduction in service



Fare Engagement Survey Data: CityBus

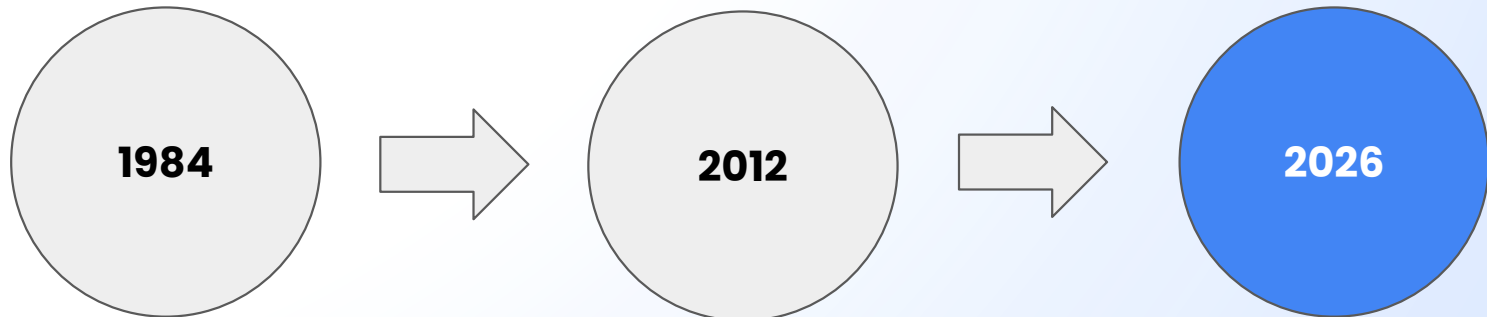
General feedback: Lack of support for fare increase unless absolutely necessary.
However, if fare increases are needed, the proposed changes will not significantly adversely impact service.



Fare Change History

Last fare change was in 2012, with prior change in 1984.

- CityBus fares increased from **\$1.00** › **\$1.25** per ride
- ADA Paratransit fare increased from **\$2.00** › **\$2.50** per ride
- Senior Demand Response medical fare increased from **\$2.00** › **\$2.50** per ride
- Senior Demand Response non-medical fare increased from **\$2.00** › **\$5.00** per ride



Overview of 2026 Proposed Fare Changes

CityBus

- Increases to “Adult” and “Reduced Fare” categories **ONLY**
- No changes to Senior ID Card or U-Pass fare programs
- Youth 12 and older will now pay “Reduced Fare”

ADA Paratransit & Senior Demand Response

- Increases to ADA Paratransit and Senior Demand Response fare **ONLY**
- No changes to Merrimack, Hudson, or SVTC services

Proposed 2026 Fare Changes

Fare Category	1 Ride	Ticket Book	Monthly Pass
CityBus: Adult Fare Persons ages 19 - 59	New: \$2.00 Old: \$1.25	New: \$20.00 (10 Rides) Old: \$10.00 (8 Rides)	New: \$50.00 Old: \$40.00
CityBus: Reduced Fare Youth 12 - 18 Veterans Medicare Recipients Persons with Disabilities	New: \$1.00 Old: \$0.60 & \$0.75	New: \$10.00 (10 Rides) Old: \$5.00 (8 Rides)	New: \$40.00 Old: \$30.00
ADA Paratransit	New: \$3.00 Old: \$2.50	New: \$30.00 (10 Rides) Old: \$20.00 (8 Rides)	-
Senior Demand Response Medical Trip	New: \$3.00 Old: \$2.50	New: \$30.00 (10 Rides) Old: \$20.00 (8 Rides)	-
Senior Demand Response Non-Medical Trip	New: \$6.00 Old: \$5.00	New: \$30.00 (5 Rides)* Old: \$20.00 (4 Rides)* *Use 2 tickets for non-medical	-

Pricing Strategy

Comparable Value to Other Systems

- Aligns in value to nearby public transit agencies (MTA, COAST, MBTA)

Rider Input

- Based pricing decisions on outreach and respondent data from 2025 Fare Engagement & Passenger Satisfaction Surveys



Comparative Value to Nearby Agencies

Agency	Price of Standard Fixed Route Fare (per ride)	Price of Reduced Fare (per ride)	Price of Standard Monthly Pass	Standard Monthly Pass to Single Ride Value
NTS (New Fare)	\$2.00	\$1.00	\$50.00	25 Rides
MTA	\$2.00	\$1.00	\$60.00	30 Rides
MBTA (Bus)	\$1.70	\$0.85	\$55.00	33 Rides
COAST	\$1.50	\$0.75	\$52.00	35 Rides
NTS (Current Fare)	\$1.25	\$0.60	\$30.00	32 Rides

Opportunities for Affordability

Adult monthly passes offer better value

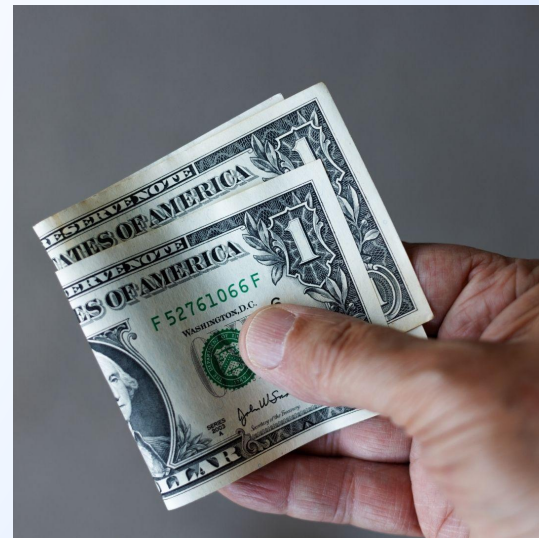
- Unlimited rides for a month for the value of 25 trips

Children 6 – 11 now ride free

- Reduces financial burden on families with young children
- Children 11 and under must ride with an adult

Partnering with local government and non-profit agencies

- Agencies have an opportunity to buy CityBus tickets in bulk and distribute to clients



Next Steps

- **Communication to Board of Aldermen in March for Approval**
- **Continue community and rider outreach**
- **Update NTS passenger materials and website if approved**
- **Planned effective date: April 6, 2026**

You can provide feedback via the [form center](#) at RideBigBlue.com or send NTS an email at NTSfeedback@nashuanh.gov



Public Hearing



Elm Street & High Street Garage Repairs Nashua, NH

Presented to: The City of Nashua

February 25, 2026



Design, Planning, Engineering and Construction Services

Current Project Phasing

— Emergency Structural Repairs

- *Elm St Only*
- *100% Complete*

— Phase 1

- *Elm St & High St Structural Repairs*
- *Currently Under Construction*

— Phase 2

- *Elm St Office Renovation*
- *50% Through Final Design*

— Phase 3

- *Building Façade/Wayfinding*
- *Schematic Design in Progress*

Current Project Budget Projections

–Emergency Structural Repairs

- *\$121,311.00 – not funded in the \$15 Million bond*

–Phase 1

- *\$11,100,000.00 – Including Soft Costs*

–Phase 2

- *\$2,800,000.00 – Including Soft Costs*

–Phase 3

- *\$1,100,000.00 – Including Soft Costs*

Current Project Progress

– Phase 1 – Concrete/MEP – Current Operations

- *Lighting Upgrades; Elm St Complete, High St Beginning*
- *Stairwell Repairs; Elm St in Progress*
- *Overhead Concrete Repair; High St 75% Complete, Elm St 65% Complete*
- *Drainpipe for Both Garages 95% Complete*

Phase 1

- **Repair Examples:**



Before/After Photos Elm St Garage

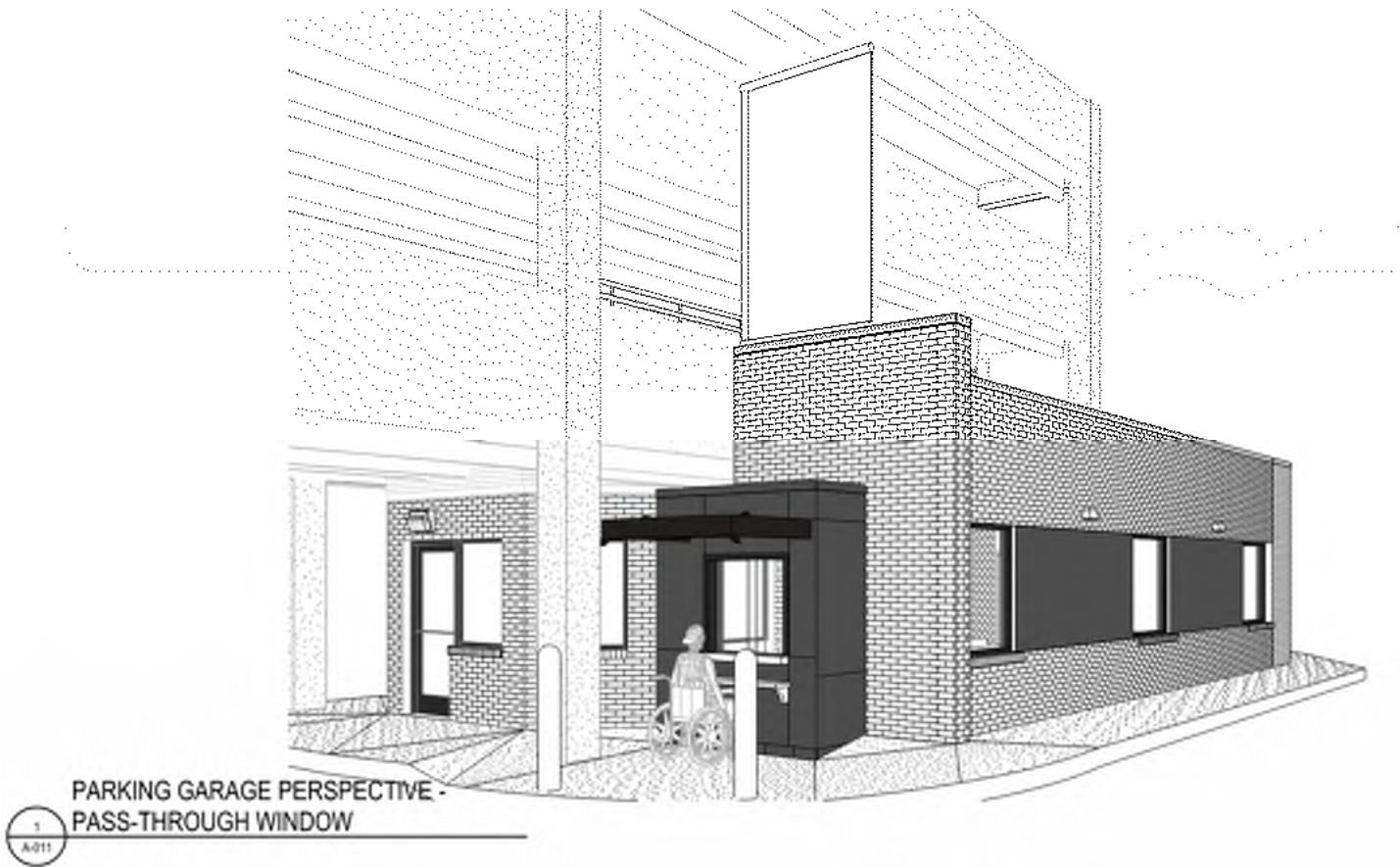


Before/After Photos High St Garage



Current Project Progress

– Phase 2 – Elm St Offic Renovation



Current Project Progress

– Phase 3 – Façade/Wayfinding

